

DIGITAL TRUST & INTUITION @ the Workplace

4TH INTERNATIONAL ONLINE SERVICE MANAGEMENT CONGRESS

Academic Workshops & International Lectures



TUE – THUR
NOVEMBER
10 – 12,
2020

CO-HOSTS

- **Prof. Dr. Markus Launer**
Ostfalia University (Germany)
- **Prof. Dr. Dave Marcial**
Silliman University (Philippines) and visiting professor at the Ostfalia University Campus Suderburg
- **Prof. Dr. Joanne Paliszkiwicz**
Warschau University of Life Sciences (Poland)
- **Prof. Dr. Joane Serano**
University of the Philippines Open University
- **Prof. Dr. Erich Spencer**
Universidad de Chile

MUSIC

- **Matthias Untz** (Uelzen)
- **DJ Chris Helmbrecht** (Moskau)

SPEAKER

Over 30 professors and researchers from 18 countries as well as post docs, students, and artists.

More information: www.ostfalia.de/cms/en/pws/launer/events/4.-service-management-congress



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Gefördert durch den Europäischen Fond für regionale Entwicklung und das Land Niedersachsen | Forschungsprojekt „Digitales Vertrauen und Teamwork“